

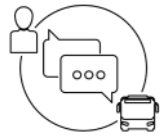


**CONSAT**  
Telematics

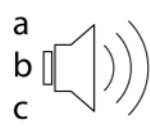


**Passenger Information**

**When it comes to commuting, accurate passenger information is essential to keeping people informed about their journey. Our on-board and at-stop passenger information systems are designed to make it easier for you to provide your passengers with real-time traffic information.**



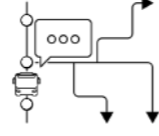
Efficient communication with passengers



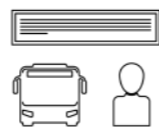
Audio announcements that can be converted to text-to-speech



Solutions to minimise passenger dissatisfaction during service disruptions



Functionality for presenting departure forecasts for connecting lines



Reliable and flexible at-stop and web signs with good API access to real-time information

**Real-Time Information Systems – Efficient Communication with Passengers**

The Consat Passenger Information solution provides real-time information about departure and next-stop arrival times. We communicate this information through on-board information displays, displays at stops or stations, web and app. The accurate real-time information, distributed in a fast and seamless way to available passenger interaction points will help you to achieve high passenger satisfaction ratings.

**Audio Announcements & Disturbance Messages – Enhancing Passenger Experience and Safety**

We offer audio announcements that can be recorded or converted to text-to-speech for standardised and automated delivery, which can also include infotainment and travel information. The announcements are intelligible and can be played through speakers on at-stop displays. This is especially beneficial to visually impaired passengers.

Additionally, we provide a solution for minimising passenger dissatisfaction during service disruptions by combining text messages and audio announcements, which can be managed proactively to reduce the load on customer support desks.

**Connection Forecasts On-Board – Keeping Passengers Informed and On Time**

We offer functionality for presenting departure forecasts for connecting lines at the next upcoming stop. This is especially useful for passengers who want to transfer to less frequently serviced lines. Also, drivers have access to real-time forecasts for planned connections. This enables them to coordinate with receiving vehicles and request them to await their passengers when

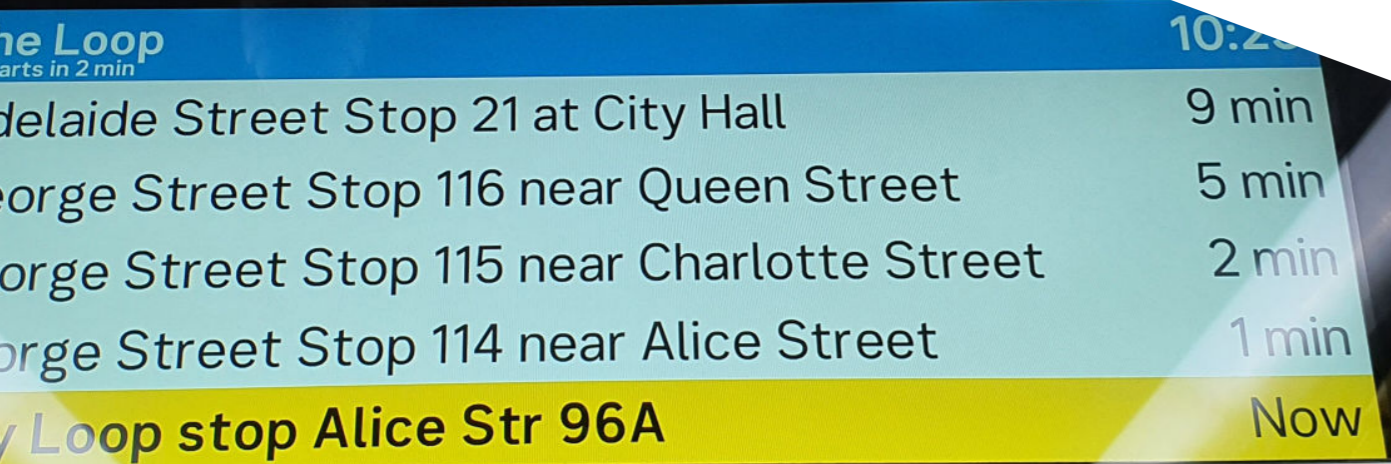
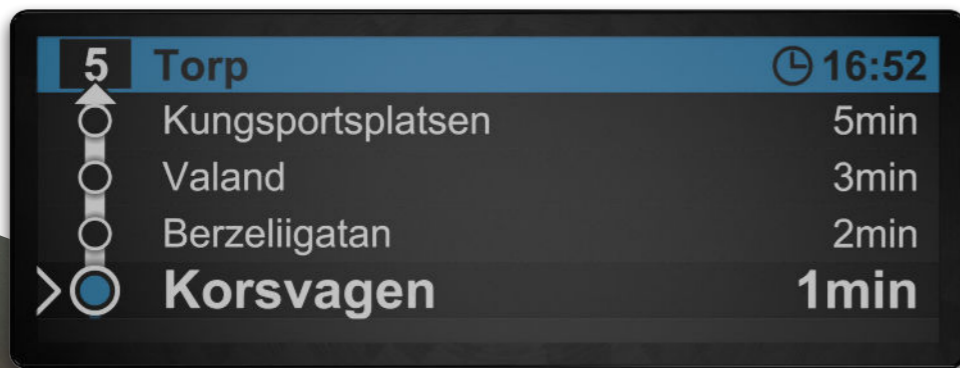
they have individuals looking to transfer to other lines. The receiving drivers can respond accordingly, ensuring a seamless transition for passengers. This highly efficient feature minimises delays and is highly appreciated by passengers.

**Smart, Reliable At-Stop Signs – Streamlining Public Transportation Operations**

Our at-stop signs combine reliability with low bandwidth use. They use our own compact communication protocol for optimal functionality, both with wireless and wired connections. Our software platform can run on many different computer platforms and use a range of LED/TFT displays, making it highly flexible. We have worked with both LED and TFT displays for several years and control many signs of both types in service in different traffic systems.

**HTML5 Web Signs – Dynamic and Customizable Passenger Information Displays**

Our web signs are designed to be flexible and scalable, with good API access to real-time information. The latest version is based on HTML5 and runs in a standard browser, making it easy to use and accessible to all. We have a range of solutions to help you manage your passenger information, from small displays to large LED boards at terminals. Our Fault Management functionality ensures that our systems are reliable, with minimal downtime.





*a smoother*

# SAY HELLO TO TOMORROW



Traffic Management



Passenger Information



Passenger Counting



On-board Solutions



Electromobility



Fleet Management



Services



*At Consat Telematics, we are committed to providing passenger information systems that are easy to use, reliable, and flexible. Contact us to find out more about how we can help you to manage your passenger information more effectively.*

Tel: +46 (0)31-340 00 00 Web: [www.consats.com/telematics/](http://www.consats.com/telematics/)